

1. Thanet Coastal Warden Feedback

(Nov 2013)

A) The best bits!

**Tell us what you have enjoyed most about your volunteering this year
- anything new, different or just plain fun!**

Health Walks on Coast

I loved the Seashore safaris, contact with the public esp. children; Birdwatch; Boat Trip; Art work

Helping with Rocky Shore Safaris & Big Blast Margate; Enjoyed Bird Watching Pegwell too!

Finding Fossils – learning rocks & bird types

Pegwell Bay Wader Watch

Boat Trip to Wind Farm

Whale Watch North Foreland

Interesting to see what goes on in local bay & changes eg birds, sand levels, harvesting etc

Seashore safaris; Identification day (KWT); Beach Blast

Rocky Shore Safaris

B) What can we do better?

**Tell us any suggestions you have on how we could improve your
volunteering experience:**

ID site – so people can help where they can

No only Turnstone – we need to cover more

More Wine

T-Shirts (will contribute to cost)

A T-shirt will contribute to cost

Organising the beach clean – Plumpudding was very clean really & didn't need a clean!

Check areas on a spare time & decide the daytime

Like keeping clean bylaw of health & safety

1.C) How well are we doing with Communications?

(Please Tick or write / post-its)

| Type of Communication | Very Useful | Useful | Satisfied | Not useful | Can't use it | Frequency | | | Any comments? |
|---|-------------------------------|-----------|-----------|--------------------|--------------|-----------|-------------------|------|---|
| | | | | | | More | ok | Less | |
| Annual 'Letter' with the year's Training / Events Programme (letter / e-mail) | ✓✓✓✓✓ ✓✓✓✓✓ ✓✓✓✓✓ 15 | ✓✓✓ 3 | | | | | ✓✓✓✓ ✓✓✓✓ 8 | | |
| Monthly E-News (E-mail only) | ✓✓✓✓✓ ✓✓✓✓✓ ✓✓✓✓✓ 16 | ✓✓ 2 | | | | | ✓✓✓✓ ✓✓✓ 7 | | |
| 'Dedicated' Webpage for Coastal Volunteers | ✓✓✓✓✓ ✓✓✓✓✓ ✓✓✓ 13 | ✓✓ 2 | ✓✓ 2 | | | | ✓✓✓✓ ✓ 5 | | |
| Online - Surveys | ✓✓✓✓✓ ✓✓✓✓✓ ✓✓✓✓✓ 15 | ✓ 1 | | | | | ✓✓✓✓ ✓ 5 | | |
| Online - Incident Forms | ✓✓✓✓✓ ✓✓✓✓✓ ✓✓✓✓✓ 15 | | | | | | | | |
| Are there any other ways you would like: | | | | | | | | | |
| Informal "Quarterly Catch Ups" ~ Socials | ✓✓✓✓✓ ✓✓ 7 | ✓✓✓✓ 4 | | ✓✓✓ 3 | | | ✓ 1 | | Social catch up = but would you attend? |
| Password protected webpage | ✓ 1 | ✓ 1 | | ✓✓✓✓✓ ✓✓✓✓ 9 | | | ✓ 1 | | So that only wardens can access dedicated webpage |
| Social networking (Facebook/ Twitter) | | ✓✓✓ 3 | | ✓✓✓✓✓ ✓ 6 | ✓✓✓✓ 4 | | | | Expensive outlay! |
| Text alerts | ✓✓✓✓✓ ✓ 6 | ✓✓ 2 | | ✓ 1 | ✓✓ 2 | | | | Expensive! |
| ? Survey on Smartphone App | ✓✓ 2 | ✓✓✓✓ 4 | | ✓✓✓✓ 4 | ✓✓✓✓ 4 | | | | Expensive outlay! |
| Other:please in suggestions below | | | | | | | ✓ 1 | | |

Tell us any suggestions you have on how we could improve this?

(post-its or write)

2a. Training/Events 2014

We have outlined a possible year's programme below. Please indicate whether you would like to see the suggested **training activities, topics/issues, practical tasks or presentations** included within the 2014 programme (Please tick ...&/or suggest more in 2b!)

| | Event Suggestion | ✓ Support / I Would Attend | ✗ Not Interested / I Would Not Attend | | Event Suggestion | ✓ Support / Would Attend | ✗ Not Interested / Would Not Attend |
|----------|--|--|---------------------------------------|-----|---------------------------------------|---|-------------------------------------|
| Jan /Feb | Turnstone Awareness Event & Roosts! | ✓✓✓✓✓✓✓✓✓✓ ✓✓✓✓✓✓✓ 17 | ✗ 1 | Jul | Offshore Boat Trip (seals?) @ £25pp | ✓✓✓✓✓✓✓✓✓✓ ✓ 11 | ✗✗✗✗✗✗ 6 |
| | | | | | Seaweeds & Secrets (? Open to public) | ✓✓✓✓✓✓✓✓✓✓ 10 | ✗✗✗ 3 |
| Feb | Turnstone Coordinated Counts | ✓✓✓✓✓✓✓✓✓✓ ✓✓✓✓✓✓ 16 | ✗ 1 | Aug | National Whale and Dolphin Watch | ✓✓✓✓✓✓✓✓✓✓ ✓✓ 12 | ✗✗ 2 |
| Mar | Climate Change and Coastal Communities | ✓✓✓✓✓✓✓✓✓✓ ✓✓ 12 | ✗✗✗ 3 | Sep | Beachwatch - Refresher t (?public) | ✓✓✓✓✓✓✓✓✓✓ 8 | ✗ 1 |
| | Non-Native Species project training | ✓✓✓✓✓✓✓✓✓✓ ✓✓ 12 | | | Beachwatch (public) - Survey event/s | ✓✓✓✓✓✓✓✓✓✓ 10 | ✗ 1 |
| Apr | Beachwatch Big Clean (public) | ✓✓✓✓✓✓✓✓✓✓ ✓✓ 12 | | Oct | Autumn Bird Watch | ✓✓✓✓✓✓✓✓✓✓ ✓✓✓✓✓✓✓ 17 | |
| | Introductory training | ✓1 <i>Note: for NEW volunteers! Most have completed!</i> | ✗✗✗ 3 | | Kent Coastal Week event (public) | ✓✓✓✓✓✓✓✓✓✓ ✓ 11 | |
| May | RNLI or Coastguard talk | ✓✓✓✓✓✓✓✓✓✓ ✓✓ 12 | ✗✗ 2 | Nov | 10 th Annual Forum | ✓✓✓✓✓✓ ✓✓✓✓✓✓ ✓✓✓✓✓✓ ✓✓✓ 18 | |
| | Shorelife Identification study day (public) | ✓✓✓✓✓✓✓✓✓✓ ✓✓✓✓ 13 | | | OCTOBER? | | |
| Jun | Informal "Catch Up" / open discussion / social | ✓✓✓✓✓✓✓✓✓✓ ✓✓✓✓ 14 | ✗✗✗ 3 | Dec | | | |
| | World Ocean day event eg walk (?Public) | ✓✓✓✓✓✓✓✓✓✓ ✓ 11 | ✗ 1 | | | | |

NOTE: a) Other events we will publicise include Shoresearch events in NE Kent (KWT). b) Core training highlighted

2013 Examples: Introductory training, Shorelife Identification training, Coordinated Turnstone Count & Disturbance Monitoring, Bird Watching Health Walk, Coastal Wader Watch, Offshore Boat Excursion, Seaweeds & their Secrets, In Your Patch Walk & Chats, Summer Social, Shoresearch, Climate Change & Coastal Communities

2b. Training/Events 2014

Please suggest other trainings or events you would be interested in:

Note: # Please also give "feedback" on other suggestions!!!

| Event Suggestion | ✓ Support / Would Attend | ✗ Not Interested / Would Not Attend | # Add your comments! <i>(use "post-its", or write in this space)</i> |
|---|---|-------------------------------------|---|
| Selected Non-Native Species Control ('Coast Busters') – <i>practical work: schedule sent to trained individuals only</i> | ✓✓✓✓✓ ✓✓✓✓✓ ✓ 11 | ✗ 1 | |
| Coastal Health Walk or Cycle ride? | W = ✓✓✓✓✓ ✓✓✓✓✓ ✓✓ 12 C = ✓✓✓✓✓ ✓✓✓ 8 | W = ✗ 1 C = ✗ 1 | |
| Would you support opening up 'selected' volunteer events to the public - such as*in order to raise awareness & about the volunteer work you do? | ✓✓✓✓✓ ✓✓✓✓✓ ✓ 11 | ✗✗✗ 3 | *- <i>Seaweeds and their Secrets</i> - <i>Beachwatch Big Clean (April)</i> - <i>World Ocean day eg walk</i> - <i>Guest presentations (etc)</i> |
| As TCP events may end, Would you be interested in helping run some public events - such as - a few Seashore Safaris , &/or - Kent Coastal Week event? | ✓✓✓✓✓ ✓✓✓✓✓ 9 | ✗✗✗✗ 4 | Not if it resulted in encouraging funding bodies to remove support |
| | | | |
| | | | |

Further Comments:

(use "post-its", or write in this space)

3. Proposed Name Change:

| A few possible choices as we move forward into 2014, which will describe all the volunteers across the NEKMPA region as the programme expands beyond Thanet. (Please tick!) | | | |
|---|-----------------------------------|---|---------------------------------------|
| | I would LIKE to see this in place | Not my first choice, but I COULD WORK with it | I would NOT like to see this in place |
| NEKMPA Coastal Volunteers | ✓✓✓✓✓ 5 | ✓✓✓ 3 | ✓ 1 |
| NEKMPA Coastal Wardens | ✓✓✓✓✓✓✓✓✓✓ 10 | ✓✓ 2 | ✓✓✓ 3 |
| NEKMPA Coastal Volunteer Wardens | ✓✓✓✓ 4 | ✓✓✓✓ 4 | ✓✓✓✓✓ 5 |
| Above + Add "Thanet/Canterbury /Dover" <i>(as applicable to the above choices to distinguish region)</i> | | | ✓✓✓ 3 |

One comment: Would prefer the name 'Ranger' to 'Warden'.



OPEN Discussion

1. Seashore Safaris need to continue!

- let wardens know if not possible
- look at possible KWT joint links/working

NEW PROGRESS: 29/11/13: TDC and NEKMPA have said that there is a chance they will just support a “limited number” of events for 2014/15, after TCP events programme ends this year. So they may be able to help support a few ‘Seashore Safaris’ - as highlighted here - with support from Coastal Wardens. In addition, a “few” of the more “suitable” volunteer training’ events/activities may be opened up to the public!

2. Tourism - could TCWs link into coastal promotion (walks/talks)

3. Presentations or links with local schools

ANSWER: Is possible for where some Coastal Wardens would like to get involved with school work. These wardens should get in contact with us at NEKMPA to ensure information going out is approved to represent NEKMPA. Note: DBS (formerly CRB) checks will be required for educational work – so wil volunteers interested in this area should contact us early to arrange.

4. Concern over the name changes

ANSWER: This has arisen through the NEKMPA Management Group and are the only options proposed that were derived from consideration within the “re-branding” of the site and work within the new Action Plan 2013-18

5. Concern over survey results – as need feeding back

ANSWER: The current feedback shows the extent of surveys needs to be improved to help obtain statistically valid results. The new online survey results are currently being tested by East Kent Services IT, to try to provide meaningly feedback results (eg extent of activities taking place; coastal waders recorded; and where Coastal Codes are being broken). However, statistically we need more and regular survey reports to be feed online.

Notes. Things noted that were ‘parked’ to follow up:

1. Dumpton to Winterstoke surveys covered – check it is on the survey chart: Yes! (2013- Joan=8 surveys; Lisa&Phil=5 surveys)
2. Incident Report – when to use? ie knowing when eg Suggestions included Anti-social behavior eg ‘fly-tipping’ (that authorities need to act upon); shellfish harvesting groups or where collected in large quantities; or damage on the coast; wildlife stranding or unusual ‘find’.
3. Reculver – beach cleans/report of needles on Beach: needs to be linked to Reculver Visitor Centre (CCC/KWT beach cleans)
4. Porous round pellets – still coming in along the Cliftonville shoreline: still need to confirm where they are from? Take to Advisory Gp in December’13
5. ‘Love Clean Streets’ App – new App for reporting littering: could be useful! Agree (complement our existing Online Incident Reports!)
6. Beach Survey issue - if one question cannot be answered (eg temperature) then it is impossible to carry on to the next page or complete. Is it possible to adjust, so that the survey CAN be completed with a question unanswered? Not at present: may need ‘best’ guess (eg for temperature etc) for now!
7. Is it possible to have a yearly date of events in advance – especially for those who do not like to use computers Yes {Annual letter/programme– in Jan/March}
8. Is it possible for a NEKMPA Coastal Warden Poster – as can advertise for volunteers (eg in shop window: Terry) Yes – we will need to design one!